



KPMG Managed Application and Cloud Services

The strategic choice for mission-critical IT operations



The Challenge

Outdated infrastructure and legacy technology hinder your ability to maximize tech benefits and manage daily IT operations efficiently while staying aligned with long-term organizational goals.

How can you scale your IT operations to meet modern business demands when attaining and retaining skilled talent is becoming increasingly challenging?

How do you leverage the game-changing technologies being implemented by your competitors when you're not sure where and how to start?

How does your tech model deliver efficient service, bring strong governance and predictable costs if you are unsatisfied with your current MSP or CSP?

Some common challenges facing IT leaders:



Rapidly evolving businesses



Skilled resource shortages



Disconnected systems and siloed data



Budget constraints and high technical debt

38%

of companies are centering on tactical IT delivery services or shorter-term performance goals. Most models prioritize IT capacity over other business improvements.

KPMG Maximizing SaaS Value, KPMG and HFS Research Cloud Adoption Survey (2025)

The KPMG solution

KPMG Managed Application and Cloud Services help modernize and secure your IT environment while enhancing value and improving visibility and efficiency.

Trusted by industry leaders, our wide-ranging suite of services cover both cloud infrastructure and application management. Whether you are looking to fill capability gaps in a specific area or looking for thorough IT operations and maintenance support, KPMG LLP has you covered.

We combine decades of KPMG professionals' deep domain knowledge with the latest leading technologies and our well-established operating frameworks to provide smoothly integrated, agile systems, robust IT service processes, and efficient data storage—all while helping to ensure security, maintaining governance, and accelerating execution.

Key features:



Integrated AI and automation

Build-out of AI-enabled solutions drive efficiency and help improve operational oversight through monitoring alerts and intuitive dashboards.



Dedicated center of excellence

Access to innovative thinking, leading practices, dynamic solutions, and the strategic guidance needed for success.



Key accelerators

Access to advanced tools and platforms that enhance performance, improve operational efficiency, and enable competitive advantage.



Analytical insights

Data-driven, granular insights inform strategic decisions that enable enhanced outcomes.



Future state roadmap

Established, stable, and robust operational framework that helps ensure system reliability, scalability over time, and planning for longer-term operational needs.



Major public cloud provider infrastructure support

KPMG Managed Application and Cloud Services capabilities

Cloud and application support

	Cloud and application operations	> Cloud infrastructure > Platform as a service / Software as a service	> Commercial off-the-shelf > Custom applications
	System administration	> Reporting > Unified user management	> System/application administration > Asset/vendor management
	IT Service Management (ITSM)	> Incident mgmt > Service desk > Knowledge mgmt	> Request mgmt > Problem mgmt > SLA mgmt > 24X7
	Data management	> Data administration > Data optimization	> Data security > ETL
	IT change management	> Sanity/load testing > Patch management	> Change/release management > Integration/configuration management
	Stabilization and evolution	> Hypercare > Automation and scripting	> Process improvement > Solution management
	Enhancements, upgrades, and modernization	> Static code scan > Planning and estimation > Hardware upgrade	> Software development > Software upgrade > SDLC

Risk and security

	Security operations	> Security monitoring > Security incident > Incident response	> Vendor monitoring > Security planning
	Observability	> Infra monitoring > Application monitoring	> Performance monitoring > Observability build
	Business continuity	> BCP > DR planning	> DR Testing > Disaster recovery

Governance

	Maintenance and operations strategy	> Governance model > Subject matter expertise	> Transition and transformation > Planning
	Compliance	> Security audit support > SOC2	> NIST/HIPAA/PHI/PII > Disaster recovery
	Certification	> MARS-E > FedRAMP	> PCI DSS
	Documentation	> Training documents > User manuals	> SOPS > Literature
	Reporting	> System performance > SLA performance	> Incidents > Security and compliance

Our modular suite of cloud infrastructure and application management services are available as a full IT operations and maintenance support offering or on a single service basis. Wherever you are on your IT journey, KPMG helps you elevate, operate, and innovate your technology ecosystem – taking care of the day-to-day operations of your IT infrastructure, while guiding the evolution of your entire IT infrastructure and applications.



Reduce cloud costs



Mitigate risks



Increase security



Comply with regulations



Enable high performance



To learn how you can benefit from KPMG Managed Application and Cloud Services, get in touch.



Andrew Hamill
Specialist Director,
Market Growth
and Client Success,
Managed Services
KPMG LLP
T: 407-364-3020
E: ahamill@kpmg.com



David Corey
Specialist Director,
Delivery Management,
Managed Services
KPMG LLP
T: 630-816-1105
E: dcorey@kpmg.com



JR Mills
Managing Director,
Advisory Managed
Services
KPMG LLP
T: 248-938-8649
E: jmills@kpmg.com

Some or all of the services described herein may not be permissible for KPMG audit clients and their affiliates or related entities.

Learn more about us:



[kpmg.com](https://www.kpmg.com)

The information contained herein is of a general nature and is not intended to address the circumstances of any particular individual or entity. Although we endeavor to provide accurate and timely information, there can be no guarantee that such information is accurate as of the date it is received or that it will continue to be accurate in the future. No one should act upon such information without appropriate professional advice after a thorough examination of the particular situation.

© 2026 KPMG LLP, a Delaware limited liability partnership, and its subsidiaries are part of the KPMG global organization of independent member firms affiliated with KPMG International Limited, a private English company limited by guarantee. All rights reserved.

The KPMG name and logo are trademarks used under license by the independent member firms of the KPMG global organization.